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How to Reactivate DUO Mobile (New Phone)

Francisco Carrasquillo - 2023-07-25 - Accounts and Access

Reactivate Duo Mobile on a mobile phone

If presented with a Key Code, Select OTHER, then follow the steps below:

- 1. Access any protected page, such as MyFAU or Workday
- 2. Select OTHER OPTIONS



< Bad	k	
Othe	er options to log in	
C	Duo Push Send to "iOS" (9858)	>
Ð	Text message passcode Send to "iOS" (9858)	>
123	Bypass code Enter a code from your IT help desk	>
	Manage devices Add a phone, Touch ID, and more. First you'll verify your identity.	Ļ
Need	I help?	

- 4. Select MANAGE DEVICES
- 5. Select TEXT MESSAGE PASSCODE (assuming you have the same phone #)



 You will be redirected to the Manage Device page, where you can select I HAVE A NEW PHONE or ADD A DEVICE

iOS	Ø Edit	Landline	Add a device Log in faster with Touch ID, Duo Push, and more
			+++
561-255-9858 Apple iPhone 14 Pro		561-297-2322	
I have a new phone			

7. Follow the steps (based on which option you selected).