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Intermittent Email/ Outlook issues

2022-06-17 - Jeff Clark - General

6/22 UPDATE: OIT believes they have determined the issue and have made changes to correct this. If you still have issues after restarting your device, please let COM IT know.

6/21 UPDATE: Thought this is still an issue, COM IT has some options which may solve the issue. Please submit a ticket if you are still having issues and we will reach out to schedule a time to assist.

We are aware of many folks having issues accessing Outlook on their Phones and/or computers. OIT is actively looking into the issue and working on a resolution.

If you experience issues logging into your email or you are getting repetitive SSO login screens, please submit a ticket to COM IT (ComHelpDesk@health.fau.edu or at Comsupport.fau.edu) so we can reach out to you to assist.

Should you experience this issue, the current workaround is to access your email via the Web client at <http://outlook.fau.edu/>