



## How to "Clear Your Cache / Cookies"

2023-09-08 - Christine Clevenger - General

Google Chrome

### Desktop


1. On your computer, open **Chrome**.
2. At the top right, click the three vertical dots.
3. Click **More tools > Clear browsing data**.
4. At the top, choose a time range. To delete everything, select **All time**.
5. Next to **Cookies and other site data** and **Cached images and files**, check the boxes.
6. Click **Clear data**.

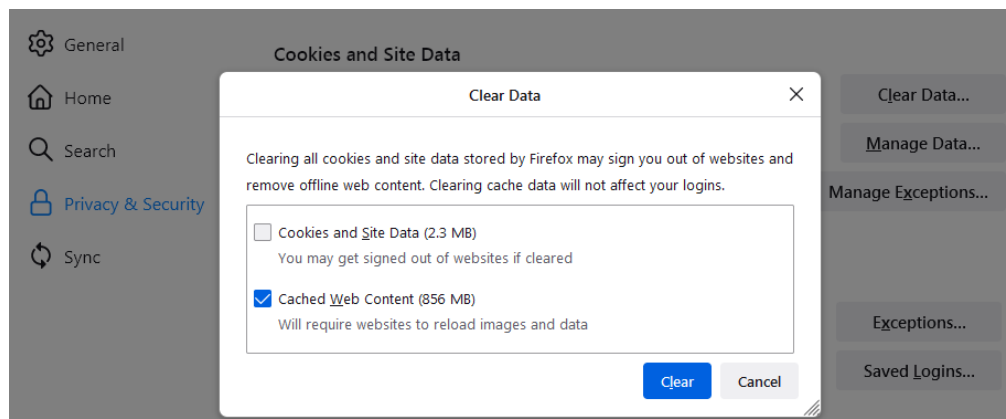
Safari

### Mac

1. Open **Safari**.
2. Choose **Safari > Preferences** on the toolbar at the top of your screen.
3. Click **Privacy**.
4. Select **Manage Website Data**.
5. Click **Remove All**.


## Firefox

1. Click the menu button  and select Settings.
2. Select the Privacy & Security panel.
3. In the **Cookies and Site Data** section, click Clear Data....



4. Remove the check mark in front of **Cookies and Site Data**.
  - For more information about managing site data, see [Manage local site storage settings](#).
5. With *Cached Web Content* check marked, click the Clear button.
6. Close the Settings page. Any changes you've made will automatically be saved.

**Tip:** Here's another way to clear the Firefox cache:

1. Click the menu button  to open the menu panel.
2. Click History and select Clear Recent History....
3. Next to **Time range to clear**, choose **Everything** from the drop-down menu, select **Cache** in the items list, make sure other items you want to keep are not selected and then click the OK button.

## Microsoft Edge

To clear your browsing data in Microsoft Edge:

1. Select **Settings and more** > **Settings** > **Privacy, search, and services** .
2. Under **Clear browsing data** > **Clear browsing data now**, select **Choose what to clear**.
3. Under **Time range**, choose a time range from the drop-down menu.
4. Choose the types of browsing data you want to clear (see the [table below](#) for descriptions).

For example, you may want to remove browsing history and cookies but keep passwords and form fill data.
5. Select **Clear now**.