FLORIDA ATLANTIC UNIVERSITY
Charles E. Schmidt
College of Medicine

Forgot your Password? You can reset it yourself

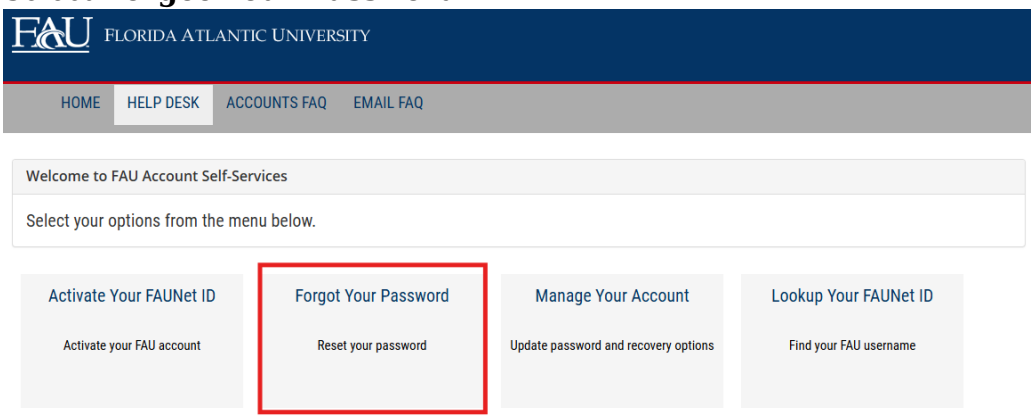
Jeff Clark - 2025-09-25 - Accounts and Access

Reset Your Password

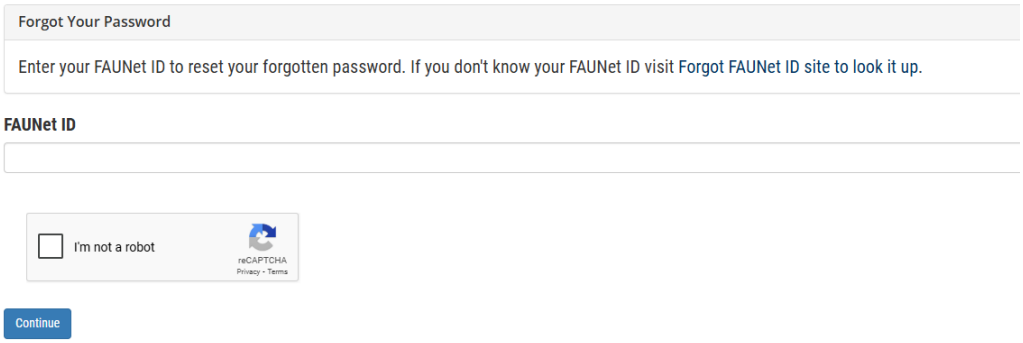
You no longer have to call the Help Desk for a reset! The power is all yours!

Exisiting FAU Account

1. Go to https://accounts.fau.edu/
2. Select **Forgot Your Password**



3. Enter your **FAUNet ID** then **Continue**

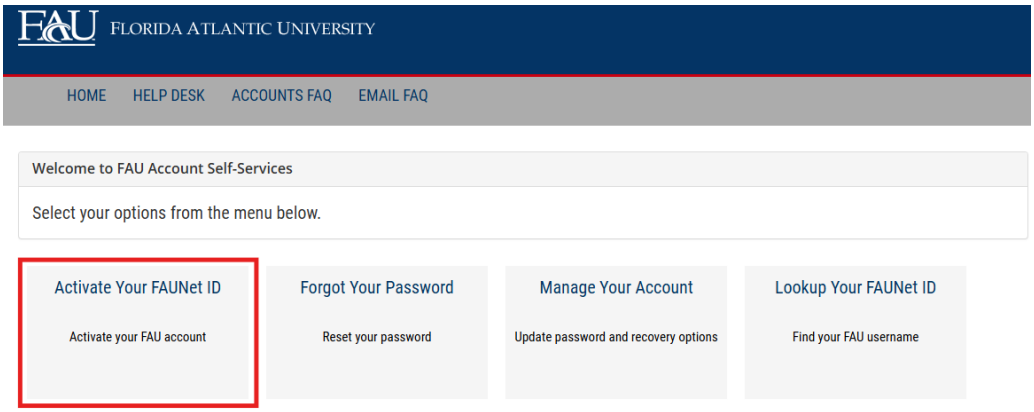


4. Choose recovery method
5. Follow remaining instructions

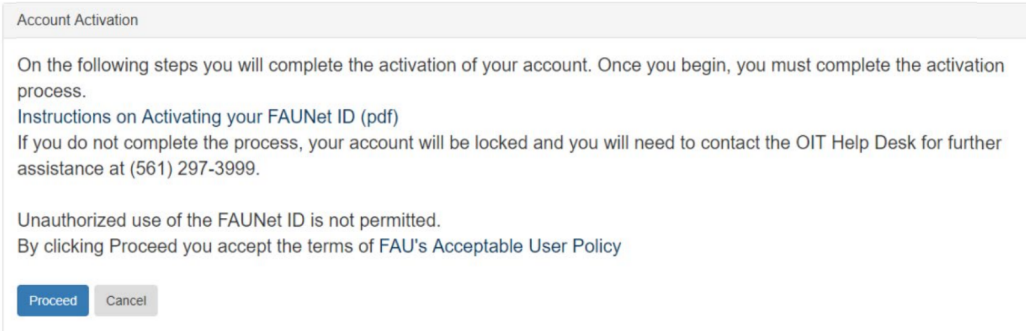
New to FAU

1. Go to https://accounts.fau.edu/

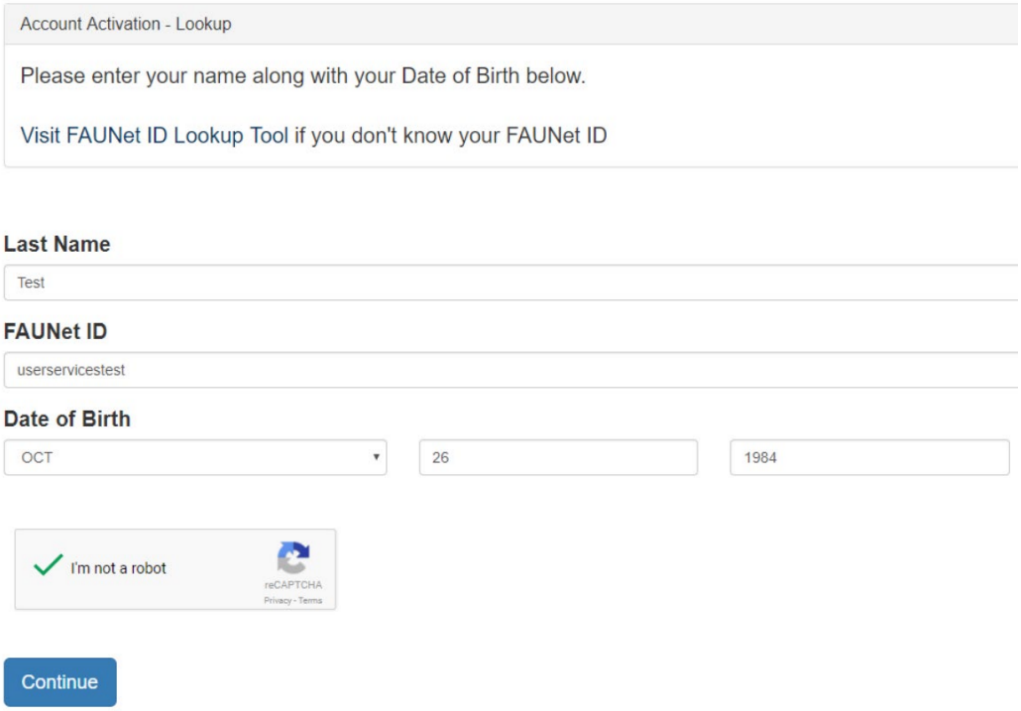
2. Select **Activate Your FAUNet ID**



3. You will receive a warning that once you begin, you must complete the activation process. Click **Proceed** when you are ready.



4. Enter your **last name**, **FAUNetID**, and **Date of Birth**. Click **Continue**. Note: If you do not know your FAUNetID, please return to the home page and click Lookup your FAUNet ID.



5. Conitnue through the Activation process
6. Check your personal e-mail account for the verification e-mail. The subject line is “FAU Account Activation Link."
7. Open the e-mail and click on the **Confirm Recovery Email** button.

8. Click **Continue** to complete activation.
9. Enter and confirm your new password. Click Continue. Please wait a moment while the password synchronizes through the systems.
10. Once it is complete, you will see “Your password has been saved.”

Click here to learn how to set up security questions
To set up your security questions and/or the SMS (text) phone number, visit the **FAU Accounts Services portal** and click on the **“Manage Your Account”** tile. Log in with your FAUNet ID and current password. Then select “Change your Security Questions” and/or ”Change your SMS Number.”

Once the security questions and SMS number have been added to your account, you will be able to use the "Forgot Your Password" self-service feature by providing your FAUNet ID. If you have provided a phone number for SMS you can use the "Send SMS" option to receive a verification code, or choose "Number Incorrect" option to answer your security questions. After providing a verification code or answering the security questions, you will be able to set a new password.

The Office of Information Technology highly recommends that you take advantage of this service.

If you are not successful in receiving a verification code via SMS or answering the questions, please contact the OIT Help Desk (561) 297 3999 for further assistance with resetting your password.