

Knowledgebase > Accounts and Access > Forgot your Password? You can reset it yourself

Forgot your Password? You can reset it yourself

Jeff Clark - 2025-06-20 - Accounts and Access

Reset Your Password

```
You no longer have to call the Help Desk for a reset! The power is all 
yours!
```

Exisiting FAU Account

3.

- 1. Go to https://accounts.fau.edu/
- 2. Select Forgot Your Password

FROU FLORIDA ATLANTIC UNIVERSITY								
HOME HELP DESK ACC	COUNTS FAQ EMAIL FAQ							
Welcome to FAU Account Self-Services								
Select your options from the me								
Activate Your FAUNet ID	Forgot Your Password	Manage Your Account	Lookup Your FAUNet ID					
Activate your FAU account	Reset your password	Update password and recovery options	Find your FAU username					
Enter your FAUNet ID then Continue								

Forgot Your Password				
Enter your FAUNet ID to reset your forgotten password. If you don't know your FAUNet ID visit Forgot FAUNet ID site to look it up.				
FAUNet ID				
I'm not a robot	reCAFTCHA Prizes - Terma			

- 4. Choose recovery method
- 5. Follow remaining instructions

New to FAU

- 1. Go to https://accounts.fau.edu/
- 2. Select Activate Your FAUNet ID

FREU FLORIDA ATLANTIC UNIVERSITY							
HOME HELP DESK ACC	OUNTS FAQ EMAIL FAQ						
Welcome to FAU Account Self-Services Select your options from the menu below.							
Activate Your FAUNet ID Activate your FAU account	Forgot Your Password Reset your password	Manage Your Account Update password and recovery options	Lookup Your FAUNet ID Find your FAU username				

3. You will receive a warning that once you begin, you must complete the activation process. Click **Proceed** when you are ready.

Account Activation
On the following steps you will complete the activation of your account. Once you begin, you must complete the activation process.
If you do not complete the process, your account will be locked and you will need to contact the OIT Help Desk for further assistance at (561) 297-3999.
Unauthorized use of the FAUNet ID is not permitted. By clicking Proceed you accept the terms of FAU's Acceptable User Policy
Proceed Cancel

4. Enter your **last name**, **FAUNetID**, and **Date of Birth**. Click **Continue**. Note: If you do not know your FAUNetID, please return to the home page and click Lookup your FAUNet ID.

Account Activation - Lookup							
Please enter your name along with your Date of Birth below.							
Visit FAUNet ID Lookup Tool if you don't know your FAUNet ID							
Last Name							
Test							
FAUNet ID							
userservicestest							
Date of Birth							
OCT	• 26	1	984				
V I'm not a robot	DAPTCHA.						
Continue							

- 5. Conitnue through the Activation process
- 6. Check your personal e-mail account for the verification e-mail.

The subject line is "FAU Account Activation Link."

- 7. Open the e-mail and click on the **Confirm Recovery Email** button.
- 8. Click **Continue** to complete activation.
- 9. Enter and confirm your new password. Click Continue. Please wait a moment while the password synchronizes through the systems.
- 10. Once it is complete, you will see "Your password has been saved."

Click here to learn how to set up security questions To set up your security questions and/or the SMS (text) phone number,

visit the **FAU Accounts Services portal** and click on the **"Manage Your Account"** tile. Log in with your FAUNet ID and current password. Then select "Change your Security Questions" and/or "Change your SMS Number."

Once the security questions and SMS number have been added to your account, you will be able to use the "Forgot Your Password" self-service feature by providing your FAUNet ID. If you have provided a phone number for SMS you can use the "Send SMS" option to receive a verification code, or choose "Number Incorrect" option to answer your security questions. After providing a verification code or answering the security questions, you will be able to set a new password.

The Office of Information Technology highly recommends that you take advantage of this service.

If you are not successful in receiving a verification code via SMS or answering the questions, please contact the OIT Help Desk (561) 297 3999 for further assistance with resetting your password.