



[Knowledgebase](#) > [Accounts and Access](#) > [Microsoft Authenticator \(MFA\) Recovery](#)

## Microsoft Authenticator (MFA) Recovery

Jeff Clark - 2026-01-08 - [Accounts and Access](#)

OIT has built a tool for MFA self-recovery, that will generate a TAP (Temporary Access Pass), to allow someone to enroll a replacement/new/additional device.

MFA Self-recovery TAP

<https://tap.iam.fau.edu>

This tool will only work if you have account recovery options already setup (personal email or SMS) AND it is NOT available to some employees that have financial or elevated access and need additional security.

### To Confirm/Setup your Recovery Options:

- Visit [Accounts.FAU.Edu](#)
- Log in (if prompted)
- Select MANAGE YOUR ACCOUNT

Manage Your Account

Update password and recovery  
options

- Confirm that your Password Recovery information is showing and is correct. If not, select CHANGE to update that information.

#### Manage Account Menu

- [Change Password](#)
- **Password Recovery Options**
  - **SMS Phone:** 561-297-2017 · [Change](#)
  - **Recovery Email:** MyName@aol.com | [Change](#)

[Logout](#)