



[Knowledgebase](#) > [Accounts and Access](#) > [Microsoft Authenticator \(MFA\) Recovery](#)

Microsoft Authenticator (MFA) Recovery

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IT has built a tool for MFA self-recovery, that will generate a TAP (Temporary Access Pass), to allow someone to enroll a replacement/new/additional device.

MFA Self-recovery TAP

<https://tap.iam.fau.edu>

This tool will only work if you have account recovery options already setup (personal email or SMS) AND it is NOT available to some employees that have financial or elevated access and need additional security.

To start the MFA recovery process, click or tap on Microsoft Entra MFA Recovery and follow the prompts to obtain a TAP code. The process will email or text you a code you can use to authenticate and sign in to the Microsoft Authenticator to setup MFA on a new or wiped device.

WELCOME TO FAU ACCOUNT SELF-SERVICES:

Select your options from the menu below.

New Account Activation Activate your FAU account	Forgot Your Password Reset your password	Manage Your Account Update password and recovery options
Lookup Your FAUNet ID Find your FAU username	Lookup Your email Lookup your FAU email address	Microsoft Entra MFA Recovery Request a temporary code to manage/register MFA devices or temporarily login to services including Canvas, Workday, etc..

To Confirm/Update your Recovery Options:

- Visit Accounts.FAU.EDU
- Log in (if prompted)
- Select **Update Your Recovery Options**

WELCOME TO FAU ACCOUNT SELF-SERVICES:

Select your options from the menu below.

New Account Activation Activate your FAU account	Forgot Your Password Reset your password	Change Your Password Login and change your password
Update Your Recovery Options Update your account recovery options (email or sms)	Lookup Your FAUNet ID Start here to lookup your Florida Atlantic username	Transcript Account Access Activate your account to request transcripts
Microsoft Entra MFA Recovery Request a temporary code to manage/register MFA devices or temporarily login to services including Canvas, Workday, etc..		

- Confirm that your Password Recovery information is showing and is correct and verified. If not, select the edit icon to update that information.

FAUNET ID PASSWORD RECOVERY:

Please specify the mobile number and / or email address we should use to reset your password.

Recovery Email Address ✓ verified



Recovery Phone Number ✓ verified

